

Zachary Hunt

Salt Lake City, UT • 775-848-4511 • zhunt11@icloud.com •
linkedin.com/in/zachary-hunt-14587342 • https://zacharyhunt.me/

SENIOR PRODUCT DESIGNER

Senior Product Designer with 12+ years designing AI-native products and simplifying complex systems across enterprise SaaS and B2B. Combines a background in software engineering with product design to simplify complex systems, shape product strategy, and bring ideas from concept to launch.

Experienced in end-to-end product design, product strategy, rapid prototyping, scalable design systems, and cross-functional collaboration from concept to launch.

WORK EXPERIENCE

Federato

02/2026 – 06/2026

AI-native insurance platform modernizing workflows across the full policy lifecycle.

SR. PRODUCT DESIGNER • Full-time

- Led end-to-end product design for complex enterprise workflows across policy lifecycle management, submission triage, and AI-assisted user experiences in a fast-paced startup environment.
- Designed AI-native interfaces including conversational assistants, contextual command palettes, and productivity surfaces that helped users search, navigate, and take action across complex workflows.
- Built an AI-powered prototyping workflow using Cursor and Claude Code, reducing production-quality prototype creation from weeks to hours and enabling designers to explore 10–12 concepts in the time it previously took to produce one.
- Contributed to strategic platform initiatives, including a major platform redesign supporting a new pricing strategy and usability improvements across core product experiences.

nCino

08/2024 – 02/2026

Cloud-based mortgage platform streamlining borrower, lender, and verification workflows for financial institutions.

SR. PRODUCT DESIGNER • Full-time

- Designed end-to-end borrower and loan officer experiences for a digital mortgage platform supporting 50,000+ new borrowers each month.
- Revitalized a stalled 12-month redesign within eight weeks, aligning cross-functional stakeholders and accelerating delivery of critical loan officer workflows.
- Designed AI-powered experiences that surfaced relevant information at the right moment, helping users better understand complex financial data and make informed decisions.

- Partnered closely with Product, Engineering, and Research to simplify regulated workflows while balancing customer needs, business goals, and technical constraints.

Connect FSS

03/2014 – 08/2024

Digital banking platform enabling community financial institutions to deliver customizable web and mobile banking experiences.

PRODUCT DESIGNER / SR. PRODUCT DESIGNER • Full-time

- Built the Product Design function from the ground up, transforming design into a core, revenue-driving part of the business while leading UX across the majority of customer-facing banking products.
- Doubled client approval rates by delivering high-fidelity product concepts that clarified scope, reduced ambiguity, and built trust early in the design process.
- Reduced design and development time by ~30% by implementing a scalable, component-based design system and partnering closely with engineering to streamline delivery.

iOS DEVELOPER & LEAD iOS DEVELOPER • Full-time

- Standardized iOS and Android development practices, reducing cross-platform inconsistencies and improving delivery quality across mobile products.
- Built customer-facing banking features while partnering closely with design and product, developing the technical foundation that continues to inform my product design approach.

SKILLS

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|---------------------------|----------------------------|----------------------------------|
| • AI Product Design | • Information Architecture | • Interaction Design |
| • Product Strategy | • AI Prototyping | • Cross-functional Collaboration |
| • Complex Workflow Design | • Journey Mapping | • Data-Rich Product Design |
| • Systems Thinking | • User Research | • B2B Product Design |
| • Design Systems | • Usability Testing | |

EDUCATION

B.S. in Computer Science

Neumont University

CERTIFICATIONS

Enterprise Design Thinking Practitioner

IBM

Design Thinking: The Ultimate Guide

The Interaction Design Foundation